



**Virginia Gay Hospital  
Mandatory Nondiscrimination/  
Accessibility Notice**

Virginia Gay Hospital does not discriminate, exclude or treat people differently on the basis of race, color, national origin, age, disability, or sex. We provide the following for free:

- Communication aids and services to people with disabilities such as:
  - Sign language interpreters
  - Written information in other formats
- Language services to people whose primary language is not English, such as:
  - Interpreters
  - Information written in other languages

If you need these services, contact a Patient Representative. If you believe that we have failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail or by phone with:

**Patient Representative  
502 N. 9th Avenue  
Vinton, IA 52349  
(319) 472-6200**

A Patient Representative is available to help you file a grievance. You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F,  
HHH Building  
Washington, D.C. 20201

1-800-368-1019,  
1-800-537-7697 (TDD)

Complaint forms are available at  
<http://www.hhs.gov/ocr/office/file/index.html>

**Arabic**

• احكام اب كل رفاوتت ةي وغلل ةدع اسالم تام دخ نإف ، ةغلل رك ذا ثدحتت تنك اذك اذ : ةظوح لم •  
مقرب لصتا 1-319-472-6200.

**Chinese**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-319-472-6200。

**French**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-319-472-6200.

**German**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-319-472-6200.

**Hindi**

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-319-472-6200

**Karen**

ຮູ້ວ່າທ່ານສາມາດໄດ້ຮັບບໍລິການທີ່ເໝາະສົມໄດ້ຢູ່ນີ້: ການບໍລິການທີ່ເໝາະສົມ ຈຳນວນ 1-319-472-6200.

**Korean**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-319-472-6200.

**Laotian**

ໂປດຊາວ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການທີ່ເໝາະສົມ ຈຳນວນ 1-319-472-6200.

**Pennsylvanian Dutch**

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-319-472-6200.

**Russian**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-319-472-6200.

**Serbo-Croatian**

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-319-472-6200.

**Spanish**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-319-472-6200.

**Tagalog**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-319-472-6200.

**Thai**

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-319-472-6200.

**Vietnamese**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-319-472-6200.