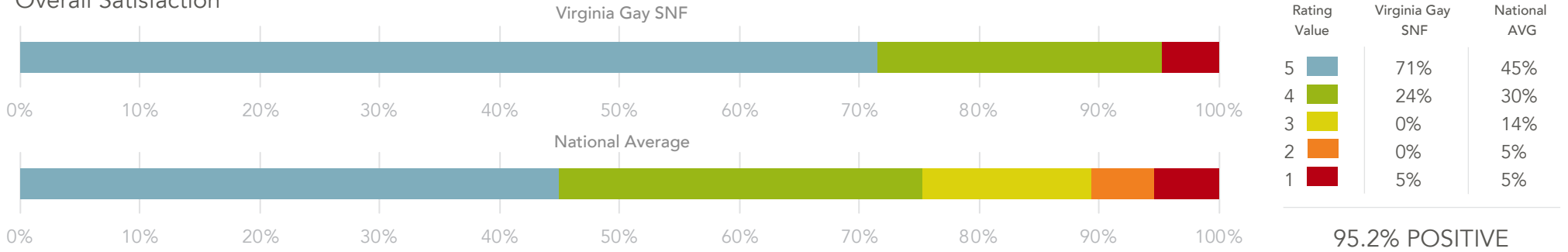
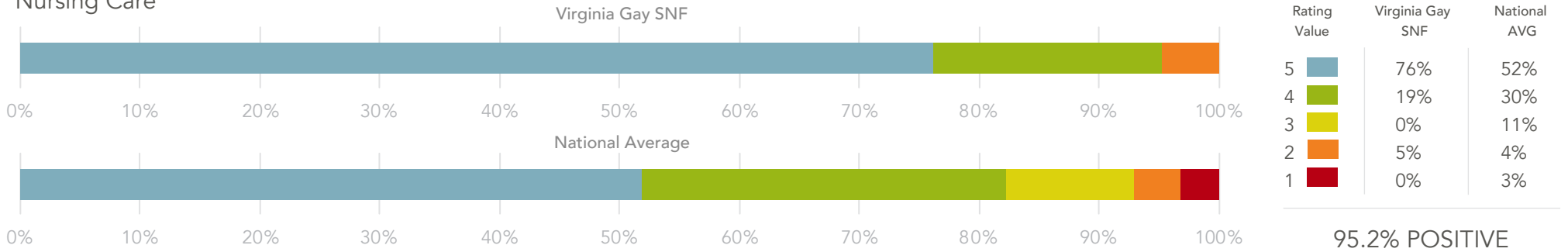


The following graphs display the percentage of respondents that selected each rating value. Each color represents a different rating value. All values reflect averages from the last 12 months.

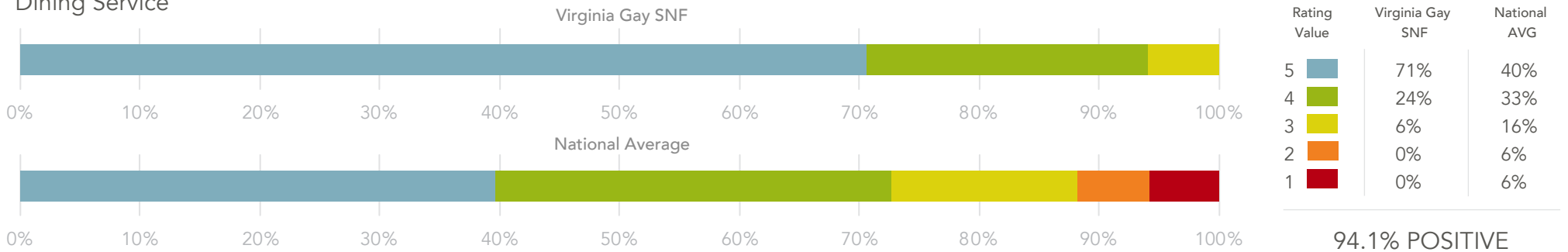
### Overall Satisfaction



### Nursing Care

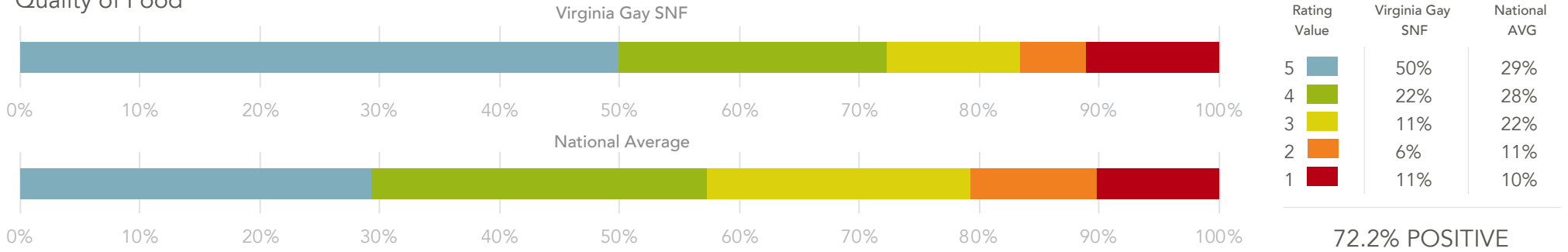


### Dining Service

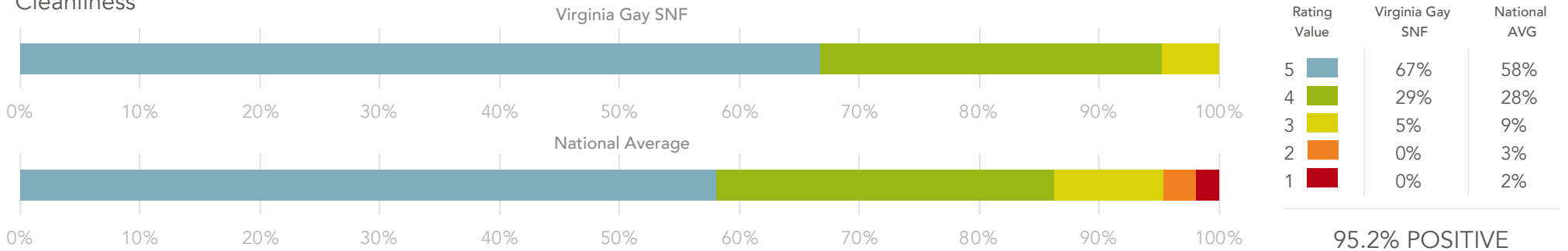


The following graphs display the percentage of respondents that selected each rating value. Each color represents a different rating value. All values reflect averages from the last 12 months.

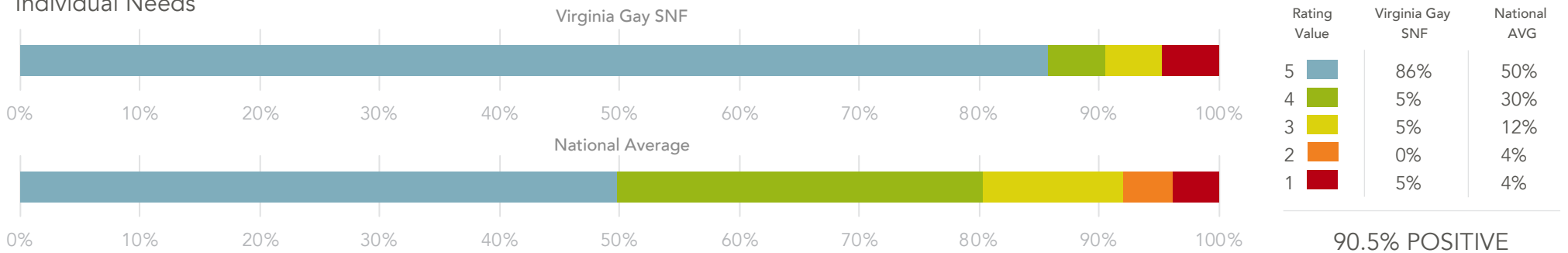
### Quality of Food



### Cleanliness

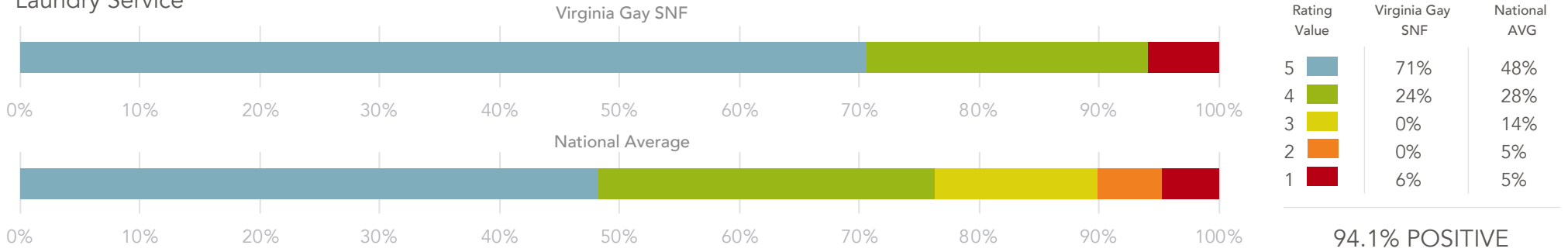


### Individual Needs

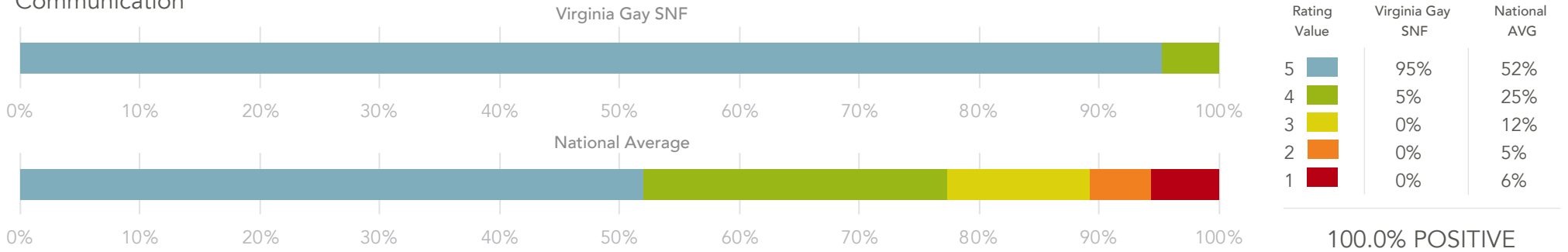


The following graphs display the percentage of respondents that selected each rating value. Each color represents a different rating value. All values reflect averages from the last 12 months.

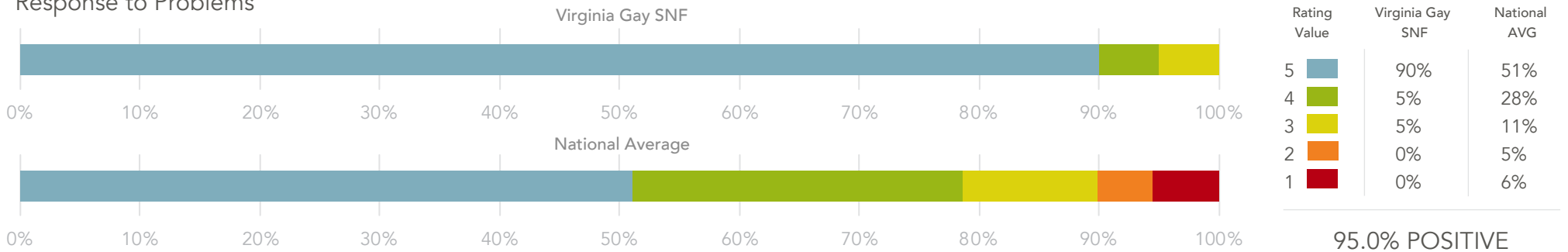
### Laundry Service



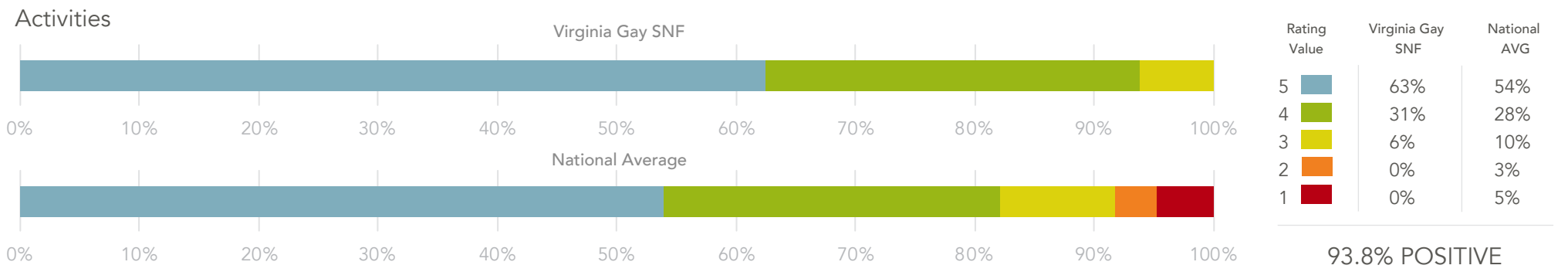
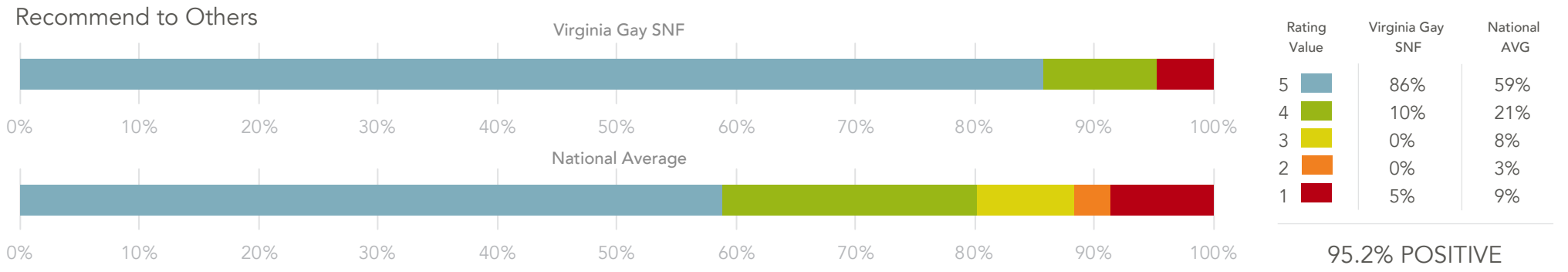
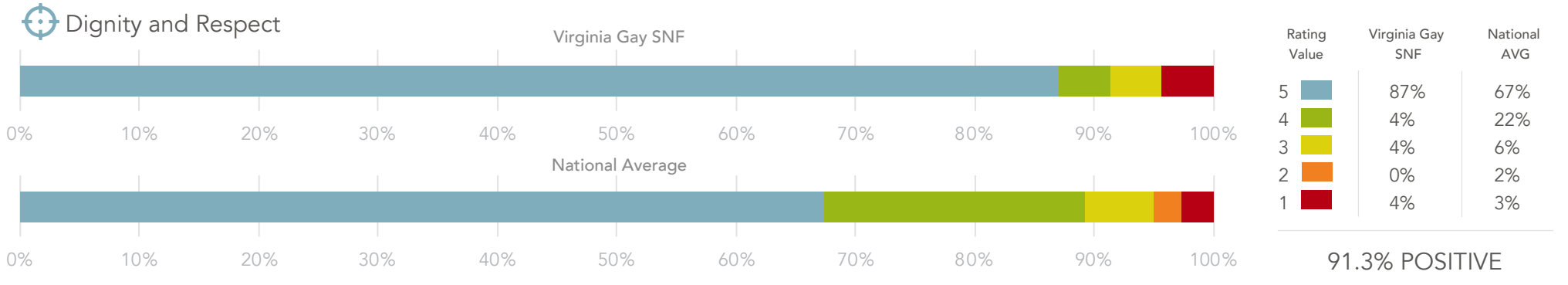
### Communication



### Response to Problems

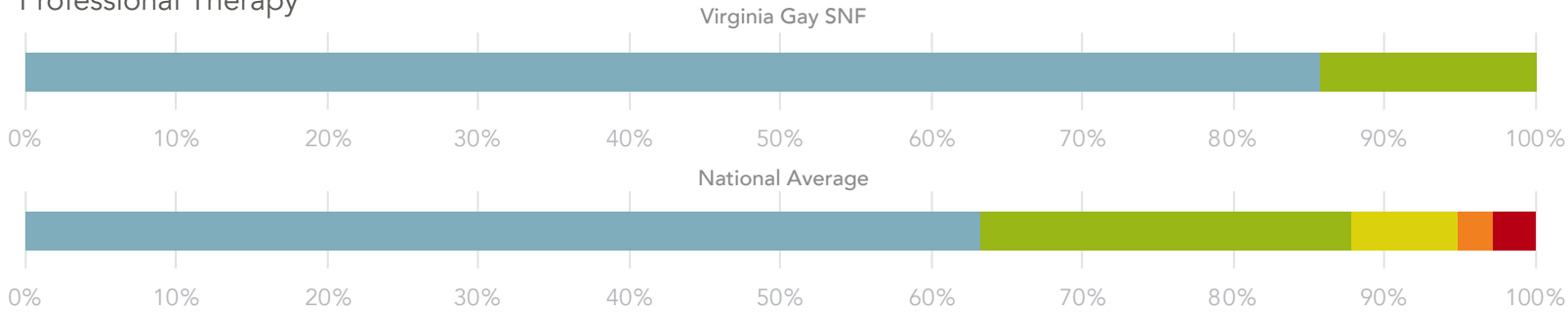


The following graphs display the percentage of respondents that selected each rating value. Each color represents a different rating value. All values reflect averages from the last 12 months.



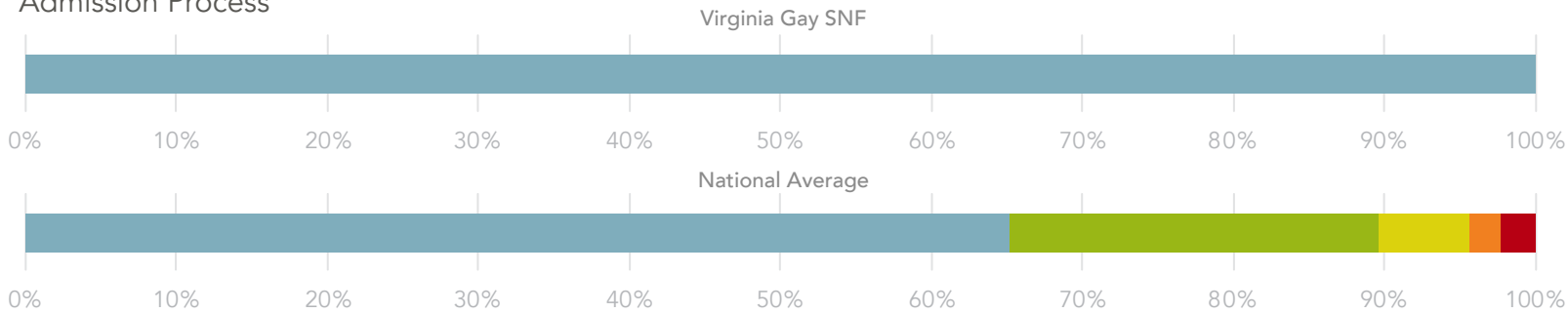
The following graphs display the percentage of respondents that selected each rating value. Each color represents a different rating value. All values reflect averages from the last 12 months.

### Professional Therapy



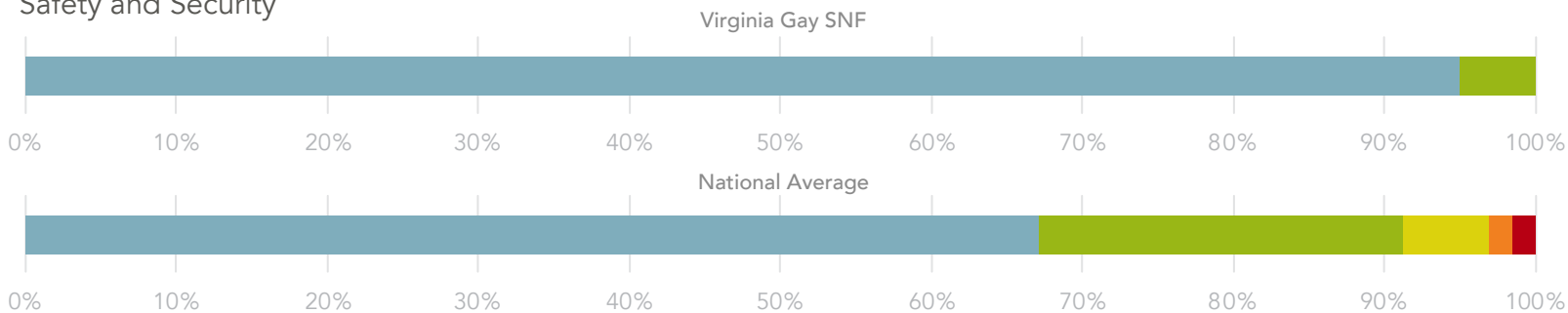
100.0% POSITIVE

### Admission Process



100.0% POSITIVE

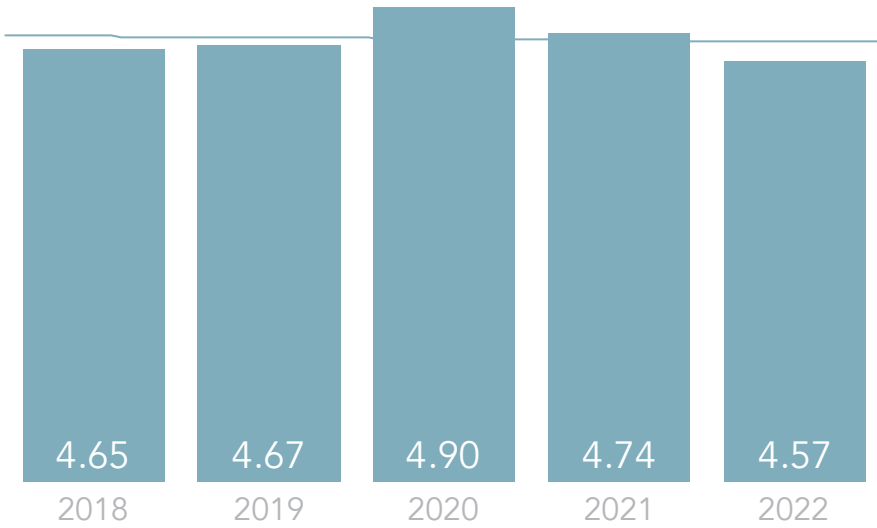
### Safety and Security



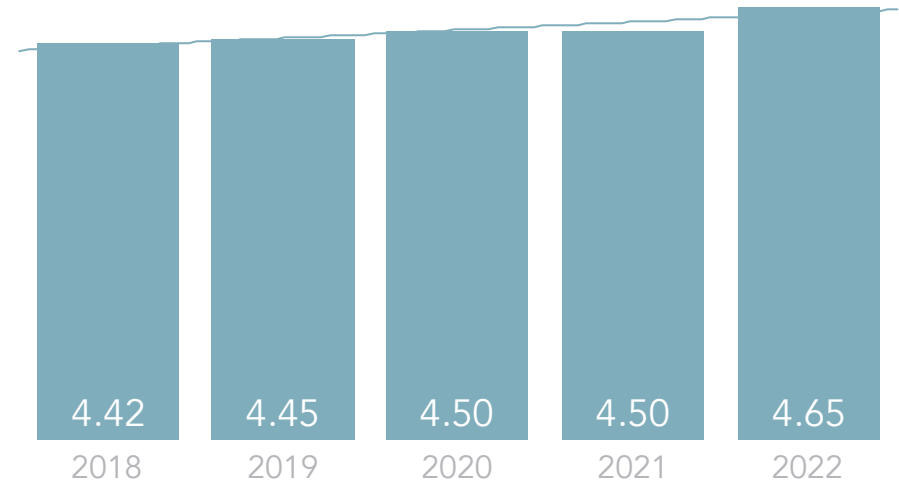
100.0% POSITIVE

HISTORICAL QUESTION AVERAGES	2018	2019	2020	2021	2022
Activities	4.61	4.59	4.71	4.29	4.56
Admission Process	4.91	4.77	4.76	4.89	5.00
Cleanliness	4.80	4.89	4.90	4.76	4.62
Combined Average	4.68	4.68	4.82	4.74	4.68
Communication	4.73	4.73	4.89	4.89	4.95
Dignity and Respect	4.88	4.90	4.91	4.77	4.67
Dining Service	4.42	4.45	4.50	4.50	4.65
Individual Needs	4.78	4.71	4.93	4.70	4.67
Laundry Service	4.67	4.79	4.80	4.67	4.53
Nursing Care	4.76	4.69	4.87	4.70	4.67
Overall Satisfaction	4.65	4.67	4.90	4.74	4.57
Professional Therapy	4.48	4.64	4.79	4.76	4.86
Quality of Food	3.90	3.83	3.89	3.82	3.94
Recommend to Others	4.85	4.87	4.94	4.83	4.71
Response to Problems	4.69	4.77	4.93	4.87	4.85
Safety and Security	4.89	4.78	4.88	4.87	4.95

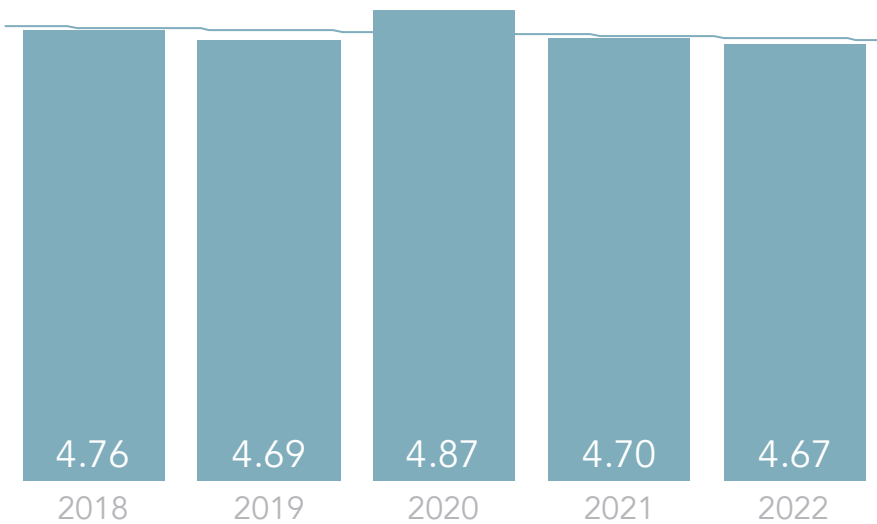
### Overall Satisfaction



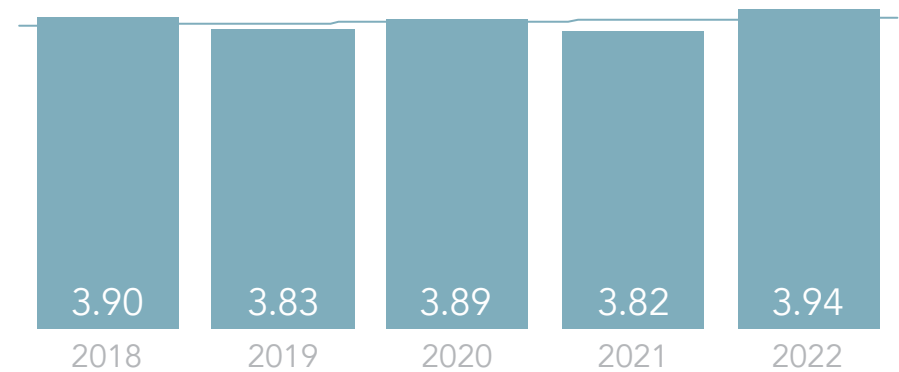
### Dining Service



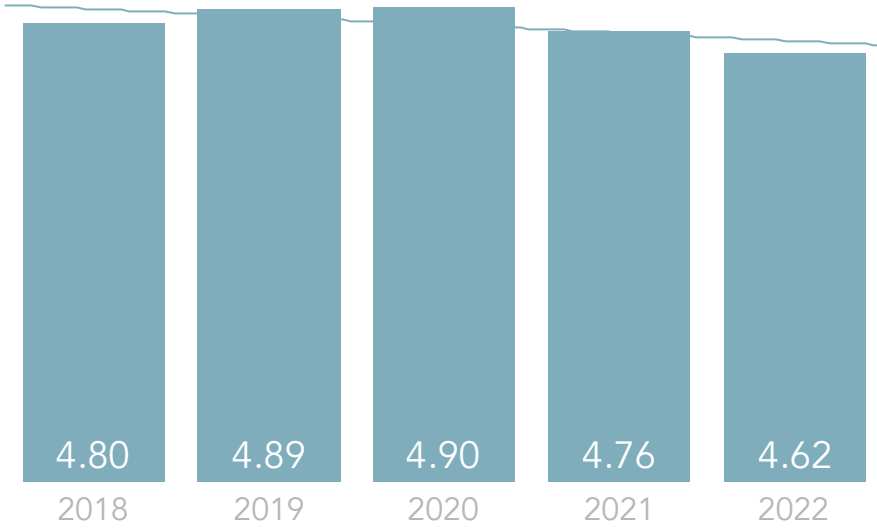
### Nursing Care



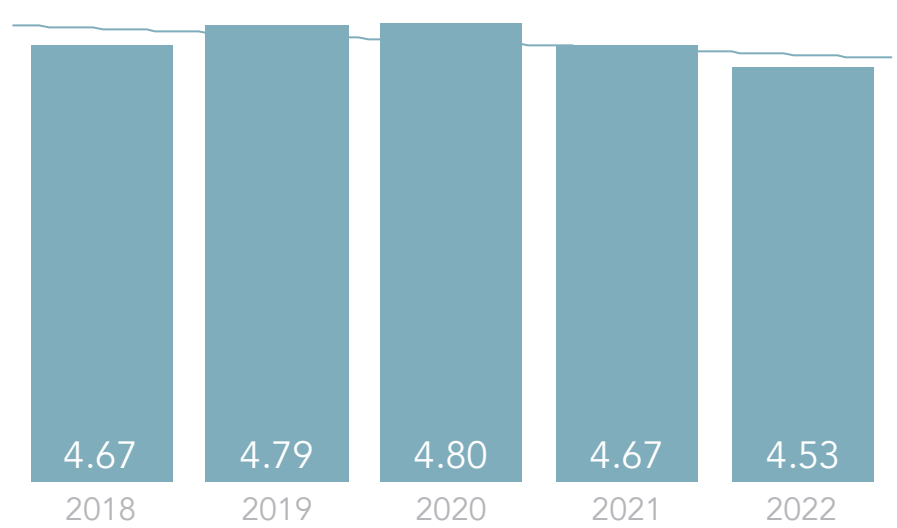
### Quality of Food



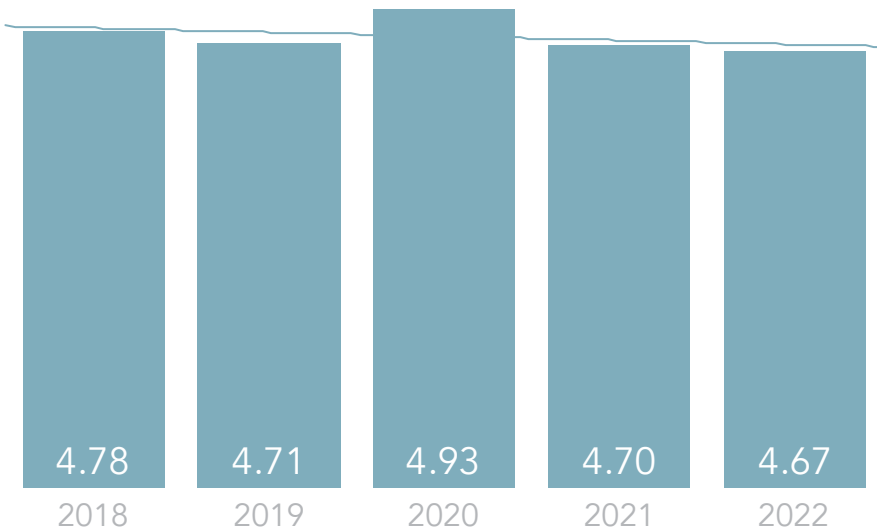
Cleanliness



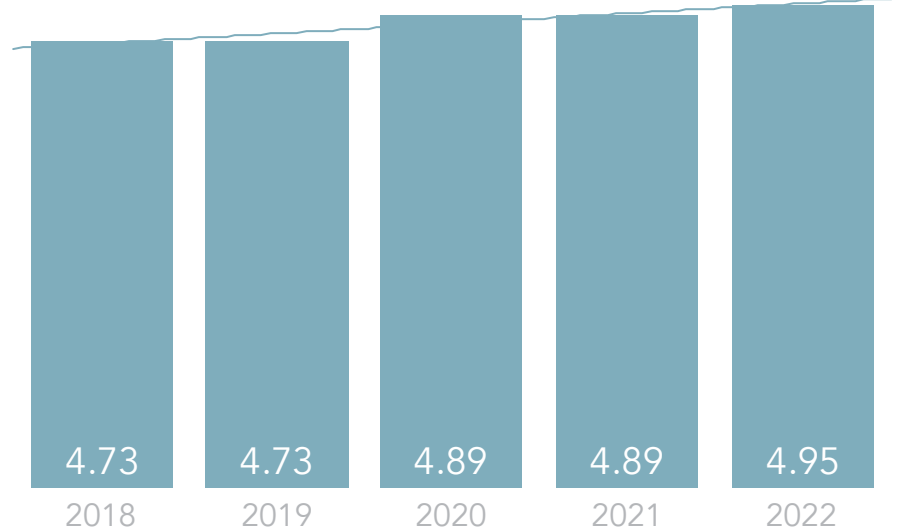
Laundry Service



Individual Needs

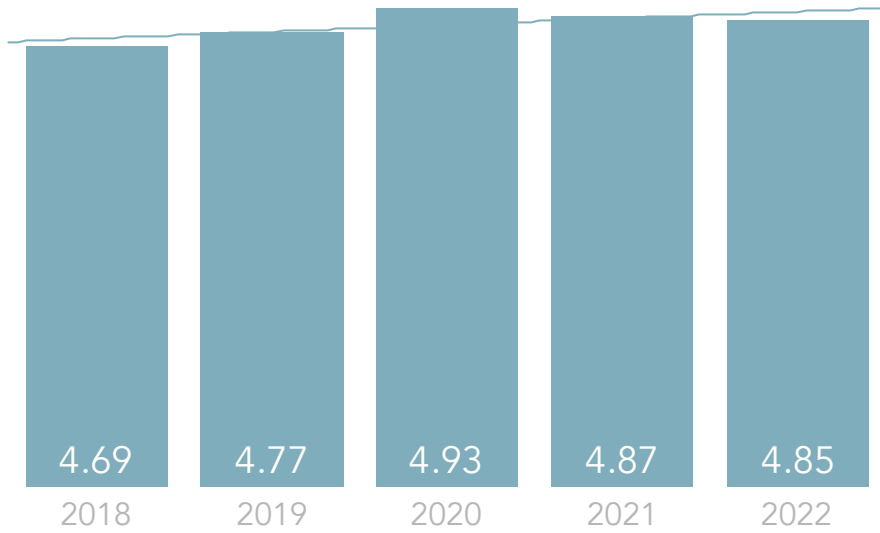


Communication

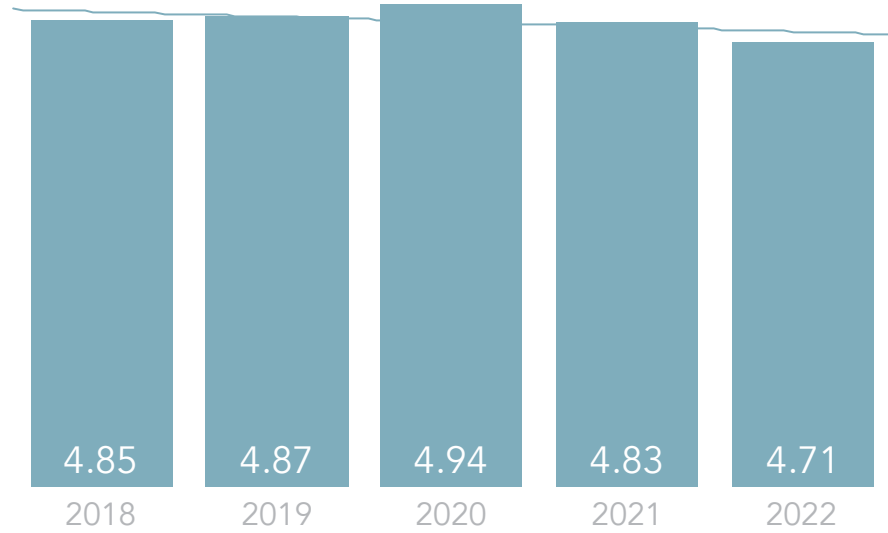




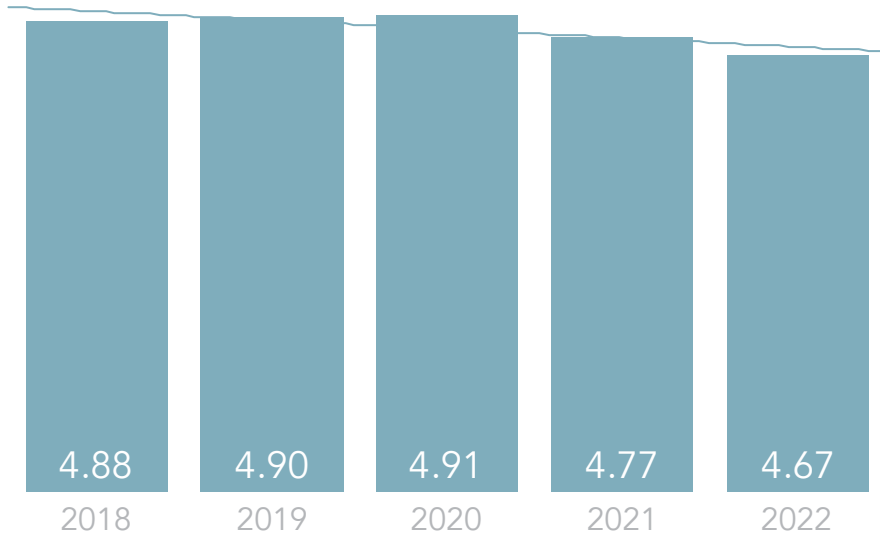
### Response to Problems



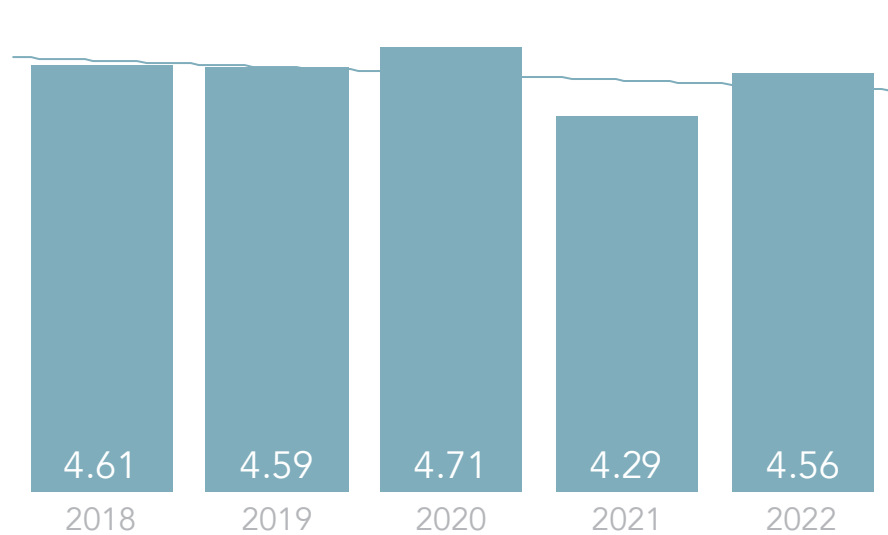
### Recommend to Others



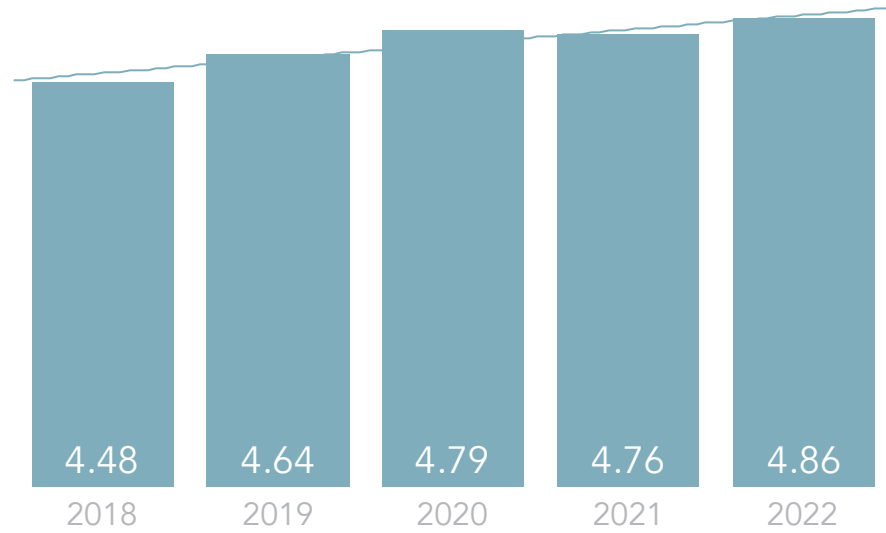
### Dignity and Respect



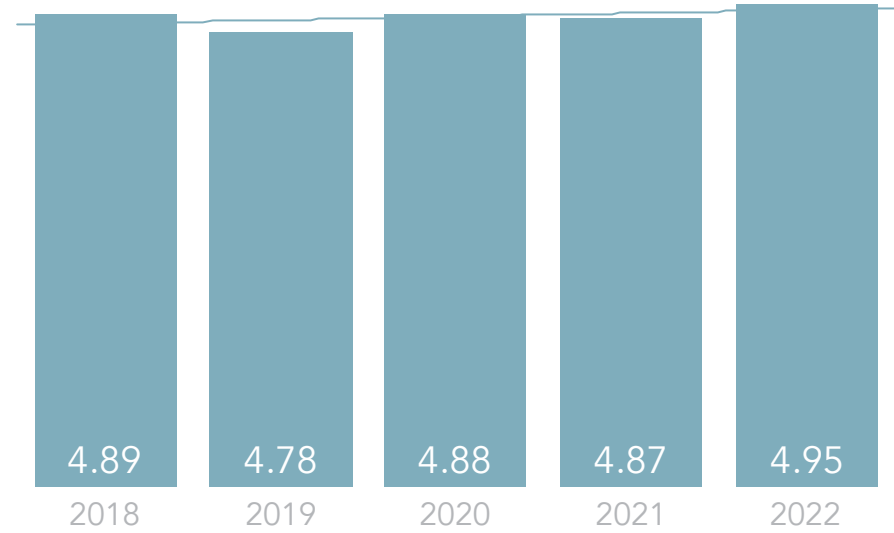
### Activities



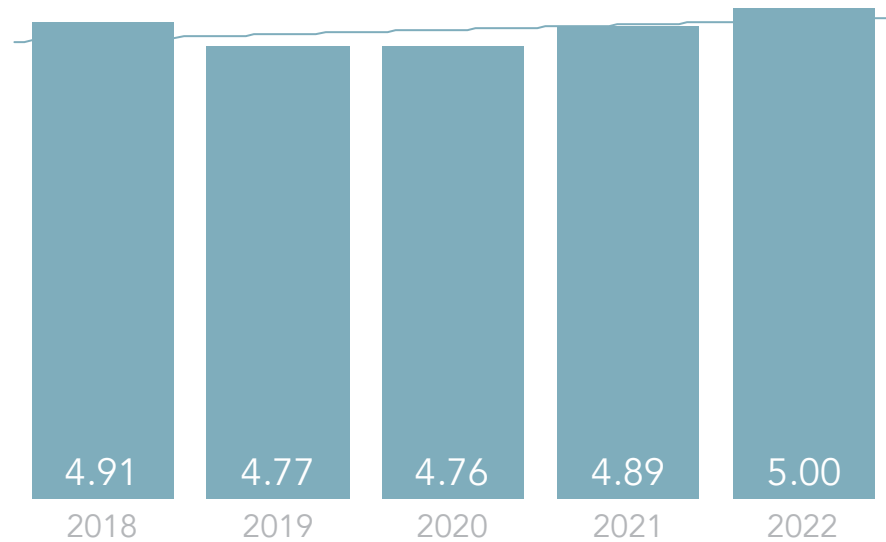
### Professional Therapy



### Safety and Security



### Admission Process



### Combined Average

